

Terms and Conditions



About Us:

The CPR Queen is an educational organization that offers health and safety courses to the general public and healthcare professionals. Our courses follow the guidelines set by the American Heart Association®.

Information Accuracy:

While we strive to provide up-to-date information, we do not guarantee that all posted information is always current. We make no warranties, express or implied, about the suitability of the information for any purpose or the results obtained from using it. We are not responsible for any actions taken based on the information provided. Our courses do not cover all emergency situations, so healthcare professionals should consult their facilities for specific protocols and equipment.

Material Accuracy:

We do not guarantee the correctness, sufficiency, or completeness of the material presented. It is the student's responsibility to enroll in the appropriate course required by their employer or institution. No refund will be given for enrolling in the wrong course. Employers are responsible for complying with health and safety training regulations.

Legal and Professional Advice:

Our courses do not constitute legal or professional advice. If you plan to take or refrain from any action based on the information provided, it is recommended to consult with qualified legal counsel or an appropriate professional advisor.

Endorsement Disclosure:

We offer courses that meet national standards, but we are not responsible for any negligence or harm caused by a course graduate providing healthcare services.

Limit of Liability:

By registering for our courses, you and your employer (if applicable) agree that we are not liable for any loss or damage arising from the course. We are not responsible for the misuse or misapplication of the information or instructions provided. We are not liable for any damages or injuries resulting from performance issues, errors, interruptions, computer viruses, or other causes. Our liability is limited to the extent permitted by law, and our total liability for losses, damages, and causes of action will not exceed the amount you paid for the courses.

Payments: To secure your spot in a class, payment must be made in advance. We accept online payments through this website.

Pricing and Terms:

Prices and merchandise may change without notice, and occasional errors may occur. Payment terms or credit limits may be changed without notice at our discretion.^[1]_{SEP}

Refund Policy:

To receive a full refund, you must cancel the course at least 48 hours before its scheduled date. Cancellations made 24-48 hours in advance will receive a 50% refund. Courses canceled less than 24 hours before the scheduled date are non-refundable. If you have any questions about this policy, please contact us at thecprqueen@gmail.com.

Privacy Policy:

We respect your privacy. Any information we collect will be used solely to improve our website, communicate with you, and fulfill orders. We will not sell or share your information with other organizations or individuals.

Certificate of Completion:

Our certificate confirms that you have successfully completed the course objectives and passed the skills session. It is your employer's responsibility to assess your skills and qualifications for specific job requirements.

Course Cancellation:

While we strive not to cancel courses, we reserve the right to do so due to low enrollment, weather conditions, instructor availability, or facility issues. If a course is canceled, participants will be notified and offered rescheduling or a refund if requested.